



BRG Phones Plus
INCORPORATED

We're Hiring Telephone Installation Technicians

Do you have three years experience installing telephone systems?

BRG Phones Plus has positions available for Installation Technician in Baton Rouge, LA. This is a valuable opportunity for candidates with technical abilities and a customer service oriented attitude to grow their career with an established company. The essential function is installing, programming and troubleshooting NEC telecommunication systems (SV8000, SV9000, Inmail, UM8000, UC Suite, and SIP Trunking).

ESSENTIAL QUALIFICATIONS

- Must possess a valid driver's license and good driving record; must be a skilled driver with the ability to drive a vehicle with a manual shift
- NEC Certified on SV8000, SV9000, Inmail, UM8000, UC Suite, and SIP Trunking
- 3+ years of experience specifically in service installation and repair of NEC telecommunication equipment
- PC and Windows software skills, along with basic router programming skills
- Removes telecommunications and related equipment, according to service/job order specifications, standards, and procedures.
- Receives tasks assignments from manager.
- Fluidly operate electronic devices such as PCs, laptops, tablets, and smartphones.
- Maintains and reports accurate records of hours and materials used; coordinates with Accounting, Customer Service and other departments on service installations and changes to update records. Processes detailed paper work and/or electronic records.
- Reports and monitors service/job order changes
- Runs and terminates various low voltage wiring including RG-6, RG-59, Cat-5, Cat-6, and speaker wire
- Use wire trouble shooting tools such as tracer/toner and continuity testers, and volt meters
- Knowledge of all services offered by NEC, regulatory industry standards and procedures, and new technology
- Understands basic electronics, specification sheets and circuit diagrams
- Expands upon job skills through seminars, workshops, and on-the-job training
- High School or GED equivalency.

BRG Job Posting (cont.)

Telephone Installation Technicians

PERFORMANCE STANDARDS

- Accepts responsibility
- Communicates effectively in person and by telephone
- Ensures quality assurance standards within deadline
- Follows established safety procedures, policies and work rules
- Manages time wisely
- Provides services that meet Management, employee, and customer expectations

Telephone Installation Technician **Three Years Experience in Telephone Installation**

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- Works well with others and provides assistance willingly
- Will work to exceed all standards listed above
- Proper telephone manner
- Be able to work independently

WORKING CONDITIONS

- Outside environmental conditions; varying hot/cold temperatures rain and direct sunlight.
- Subject to hazards including a variety of physical conditions, such as proximity to moving mechanical parts, working on ladders, and AC/DC power.
- Uses various hand tools; operates mechanical and electrical equipment.
- Works in various neighborhoods and locations; makes numerous stops.
- Works with alarms, low voltage electricity, and color-coded wires